

SUMNERS PONDS FAQS

Camping & Caravanning

IS THERE WIFI ON SITE?

Yes, there is WiFi on site. It is located at the café under "Lakeside". There is no password. You can use it for the duration of your stay. There are no other networks available for public use.

DO I NEED TO CHECK IN?

Yes! Please check in so that we know you have arrived safe and well. Previously due to COVID we have asked you to go straight to your pitch. Please now come and say hi!

DO I HAVE WATER ON MY PITCH?

Water hook up is available on Ribbon Park only. All other parks and areas have designated water points. Please see the blue and white taps on our camping or site maps.


I WOULD LIKE TO BOOK A LAKESIDE PITCH, BUT I CAN'T SEE ANY AVAILABILITY ON YOUR WEBSITE?

We do have Lakeside Pitches we promise you! However, they are always booked well in advance and will not appear on our site unless available. Please book well in advance, we are taking bookings for 2022 and they are filling up fast.

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CAN I BRING MY DOG?




Yes of course you can bring your dog, we are very fond of well-behaved dogs on site. They must always be kept on a lead when in the Campsite. We have our Dog Meadow that is bookable for them to have a wonderful time exploring off lead. Some Accommodations do not allow dogs so please check before booking.

WHAT IS THERE TO DO?



Sumners is in an idyllic part of Mid Sussex, perfectly positioned in the centre of the South Downs Way for all bike enthusiasts or hikers. There are numerous footpaths and bridleways that criss-cross the site, you will always find one that leads back here! We have many route maps available in our Reception, please come by and have a look. Southwater Country Park is not too far for adventures or Water Sports and neither is Worthing. Our nearest Beach town is only 30 minutes away!

WILL I GET A REFUND IF I CANCEL MY BOOKING?



At Sumners we do not issue refunds unless for extreme measures, we will happily provide your booking with a credit if you cancel your holiday with 7 days or more notice.